

# Seasonal Site Supervisor (Duty Manager) – BeWILDerwood Cheshire

## About BeWILDerwood

BeWILDerwood Cheshire is a wild and imaginative family adventure park located next to the Cholmondeley Castle in Cheshire, just 5 miles north of Whitchurch, the outdoor adventure park opened in April 2021. With magical treehouses, exciting play structures and a hint of intriguing characters, BeWILDerwood brings a unique experience to the Cheshire countryside.

The multi-million pound investment encourages children and their families to enjoy traditional, imaginative and healthy outdoor play. It is truly an enchanting place and unlike any other attractions, as there is no enforced secondary spend, no noisy rides, no electronics and no junk food.

BeWILDerwood Cheshire follows in the footsteps of one of the most successful visitor attractions in the East of England; BeWILDerwood Norfolk.

We are now looking for highly motivated Seasonal Site Supervisors (Duty Managers) to join the Operations department, contributing to our desire to become the UK's most loved adventure park...by making sure every visitor has the best day ever!

## About the Role

The Site Supervisor (Duty Manager) will assist the Front of House Manager and Assistant Front of House Manager in the running of the park on a day-to-day basis, delivering tip-top visitor experience, ensuring that each and every visitor has the best day possible, whilst also assisting with various behind the scenes admin tasks to ensure the smooth running of the Operations department.

When the park is open to the public, there must always be one Site Supervisor on site. They are responsible for managing the Twiggle Team (our seasonal staff), interacting with the public, cash handling, overseeing park structures & emergency situations and all aspects of the visitor experience.

We are looking for people who will enjoy working in a fast paced, fun, outdoor and collaborative environment, with a passion for delivering tip-top visitor experience alongside the BeWILDerwood brand. No two days at BeWILDerwood are the same!

## Person Specification

### Essential

- Experience delivering high levels and standards of customer service, preferably in a similar environment
- A passion for outdoor, family orientated play
- Adaptability to change, and the ability to multitask
- First aid qualification, or willing to gain one
- Excellent communication skills
- Supervisory experience

### Desirable

- Strong IT skills and a knowledge of using and maintaining ticketing/EPOS systems
- Basic understanding of HR procedures
- Experience dealing with and responding to first aid situations
- Cash handling experience

### Salary – £11 per hour

This is a casual seasonal role that requires a flexible approach to hours and days worked, especially on weekends and bank holidays.

Closing Date – Sunday 26<sup>th</sup> June 2022. For further information or an informal chat about the role please contact Nicola Wilcock on 01829 830730

To apply, please send a covering letter outlining your suitability for this role, together with your CV to: [tiptopjobs@bewilderwood.co.uk](mailto:tiptopjobs@bewilderwood.co.uk)

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01829 830730, [www.BeWILDerwood.co.uk](http://www.BeWILDerwood.co.uk)

The logo for BeWILDerwood features the brand name in a stylized, hand-drawn font. The letters are black with a white outline, and there are small star-like symbols scattered around the text. The background of the logo area is a light green color.