

Terms of Sale

Buying lovely stuff in the Bizarre Bazaar

Refunds and replacements are available for faulty merchandise only, provided it is returned to us within 28 days of purchase with a valid receipt. This does not affect your statutory rights.

Gift Vouchers

- All Gift Vouchers are redeemable against admission tickets, WILD WILD WILD passes or otherwise as determined by BeWILDerwood from time to time and must be redeemed by the expiry date printed on the voucher.
- A Day Pass Gift Voucher can be redeemed against entry into BeWILDerwood for one day. Day Pass Gift Vouchers must be redeemed by the expiry date printed on the voucher (normally until the end of the season) Please see our prices page for information on variants of entry pass e.g. 'Almost WILD', 'BeWILD Now' and 'Used to BeWILD'.
- An Annual Pass Gift Voucher is redeemable against Annual Passes as stated on the Gift Voucher only, providing unlimited entry to the park for 12 months from the date of redemption.
- Gift Vouchers can be redeemed at the Ticket Office or the Grubbles' Greeting Gate when you arrive on the day of your visit.
- No change will be issued when a Gift Voucher is redeemed.
- Gift Vouchers are not exchangeable for cash in whole or in part, are non-refundable, non-transferable and are not for re-sale.
- Redemption may be subject to seasonal price alterations. Should admissions charges vary between the date of purchase and redemption, a small additional charge may be due dependent upon any price increase.

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