

Birthday Terms and Conditions

The standard Birthday Party package is for 8 children and 2 accompanying adults with traditional birthday party food for the children. Parties booked with less than eight children attending will still be charged at the standard package rate. WILD WILD WILD pass holders will receive a discount on the standard Birthday Party price, at the discretion of BeWILDerwood Management. Party invitations are sent on booking via second class post.

Certain special dietary requirements can be catered for, but we will need at least 10 days advance notice (please call the Twiggie Team for more information). Booking and payment for the Party and any additional items must be received a minimum of 10 days in advance of the Party date.

Extra children and adults can be added to the booking, we require a minimum of 10 days' notice; food is only provided for the children in the party and capacity restrictions may apply.

Extra children and adults added to the booking within the 10-day notice period or purchased on the day of the visit will be charged at the standard 'Day Ticket' rate which applies at that time. These extra visitors will not be catered for.

Any cancellations, altered admissions and non-attendees within 10 days' notice of or on the day of the party can be considered for a refund upon return of any unused wristbands issued however there may be a charge for food ordered or prepared.

Refunds will not be issued below the standard package rate. Upon non-payment within the required timeframe we reserve the right to cancel your booking. We will try to contact you before this but please let us know if you are unable to make full payment in accordance with our terms.

Wristbands can be collected at Grubbles Greeting Gate (the entrance the park) on the day of the party. Wristbands enables admission only on the day of the party with the accompanying booking reference number.

Use of tickets implies agreement with our park terms and conditions as posted on our website and available at the Grubbles Greeting Gate.

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